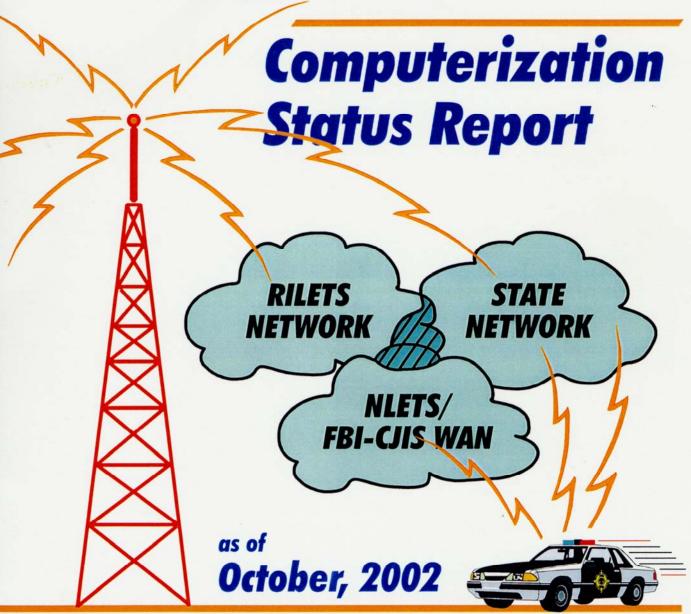


# Rhode Island State and Municipal Law Enforcement Technology Survey



## 2002 Rhode Island State and Municipal Law Enforcement Technology Survey

he Rhode Island Justice Commission is pleased to release the results of the third annual *State and Municipal Law Enforcement Technology Survey*. The survey has proven to be a valuable tool for law enforcement and criminal justice agencies to share "best practices" information statewide.

The highlights of 2002 were as follows:

- 85% of agencies operating same records management system;
- 74% of Mobile Data Terminal agencies reported increase in arrests;
- 74% of Mobile Data Terminal agencies reported decrease in traffic stop time/increase in officer time on the road;
- 92% of agencies taking digital mugshots.

The Rhode Island Justice Commission appreciates your continued interest and support in the programs we administer. We look forward to further assisting your agencies as we strive to improve the criminal justice system in Rhode Island.

## Gina M. Caruolo Acting Executive Director

David J. LeDoux State Byrne Grant Administrator Gail Pereira Local Byrne Grant Administrator

**April**, 2003

## **2002 SURVEY RESPONSES**

Number of computer workstations statewide: 1357

Number of full license RILETS terminals statewide: 146

Number of Cyberlynx licenses statewide: 64

Number of mobile data terminals statewide: 555

Who is your records management system (RMS) vendor?

IMC	33	85%
CARS	2	5%
PAMET	1	2.5%
New World	1	2.5%
НТЕ	1	2.5%
Alpha 5.2	1	2.5%
Total	39	100%

How do you rate your department's internal computer expertise?

Very Good Fair	15	38% 5%
Very Good	15	38%
Good Excellent	10	31% 26%

## Does your department have Mobile Data Terminals (MDT's)?

Yes	29	74%
No	10	26%
Total	39	100%

## Who is your MDT RILETS vendor?

Datamaxx	24	83%
Cerulean	4	14%
SCA	1	3%
Total	29	100%

## Have MDT's improved efficiency for your department?

Yes	25	86%
No	1	3.5%
No response	1	3.5%
Unknown	1	3.5%
Too early to assess	1	3.5%
Total	29	100%

## What has been the % increase in inquiries since MDT installation?

0-50%	13	48%
51-100%	5	19%
Over 100%	2	7%
Unknown	3	11%
No response	4	15%
Total	27	100%

## What has been the % increase in arrests since the installation of MDT's?

0 - 25%	16	60%
26-50%	2	7%
51-100%	2	7%
No response	4	15%
Unknown	3	11%
Total	27	100%

# What has been the % decrease in the average traffic stop time since the installation of MDT's?

0 - 25%	12	44%
26-50%	7	26%
51-75%	1	4%
Unknown	3	11%
No response	4	15%
Total	27	100%

# What has been the % increase in officer time on the road since installation of MDT's?

0-20%	8	29.5%
21-40%	8	29.5%
41-60%	2	7%
61-80%	1	4%
81-100%	1	4%
No response	4	15%
Unknown	3	11%
Total	27	100%

## Who is your cellular vendor?

Verizon Wireless	22	57%
Cingular Wireless	6	15%
Not Applicable	9	23%
No Response	2	5%
Total	39	100%

## What is your wireless hook-up?

CDPD	28	72%
Radio Frequency	3	7%
Not applicable	8	21%
Total	39	100%

## Does your department take digital mugshots?

Yes	36	92%
No	2	5%
No response	1	3%
Total	39	100%

## Does your department have a Livescan machine?

Yes	25	64%
No	14	36%
Total	39	100%

## What software do you operate on your desktop computers?

1	3%
	- , -
1	3%
5	12%
9	23%
10	26%
13	33%
	10

## What software do you operate on your local area network (LAN)?

Microsoft	22	56%
Novell	9	23%
Multi-systems	1	3%
No response	7	18%
Total	39	100%

2002 State and Municipal Law Enforcement Technology Survey

# **Barrington Police Department**

#### Chief John M. LaCross

100 Federal Road

Barrington RI 02806

Phone: 437-3938 Fax: 437-3943

Number of Officers: 29 Sworn: 22 Civilian: 7

## Computer Technology

MIS/Computer Expert: Sgt. Lee Soito

**Department's Computer Expertise:** Excellent

**Records Management System:** IMC 4.3

**Number of Workstations: 26** 

Software on Workstations: Novell 5.0 Software on LAN: No Response

Number of RILETS Terminals: 0 Livescan: No

Number of Cyberlinx Licenses: No Response Digital Mugshots: Yes

## Mobile Data Technology

Number of Vehicles in Fleet: 12 Marked: 8 Unmarked: 4

Number of Patrol Vehicles on Road at one time: 4

**Number of Mobile Data Terminals (MDTs):** 0

MDTs Have Improved Efficiency of Department:  $\,N/A\,$ 

% Increase in Number of Inquiries: N/A % Increase in Arrests: N/A

% Increase in Officer Time on Road: N/A % Decrease in Avg. Traffic Stop Time: N/A

Wireless Hookup - Radio Frequency or Cellular: N/A

Cellular Service Provider: N/A

# **Bristol Police Department**

#### Col. Russell S. Serpa

395 Metacom Avenue

Bristol RI 02809

Phone: 253-6900 Fax: 253-1540

Number of Officers: 48 Sworn: 38 Civilian: 10

## Computer Technology

MIS/Computer Expert: Lt. Gregory P. Ursini

Department's Computer Expertise: Fair

**Records Management System:** IMC 4.4

**Number of Workstations: 18** 

Software on Workstations: Windows NT Software on LAN: Novell

Number of RILETS Terminals: 5 Livescan: Yes

Number of Cyberlinx Licenses: 0 Digital Mugshots: Yes

## Mobile Data Technology

Number of Vehicles in Fleet: 23 Marked: 10 Unmarked: 13

Number of Patrol Vehicles on Road at one time: 3

**Number of Mobile Data Terminals (MDTs):** 9

MDTs Have Improved Efficiency of Department: No

% Increase in Number of Inquiries: N/A % Increase in Arrests: N/A

% Increase in Officer Time on Road: N/A % Decrease in Avg. Traffic Stop Time: N/A

Wireless Hookup - Radio Frequency or Cellular: CDPD

Cellular Service Provider: Cingular Wireless

# Burrillville Police Department

#### Col. Bernard E. Gannon

1477 Victory Highway

Oakland RI 02830

Phone: 568-9494 Fax: 568-9499

www.burrillville.org

Number of Officers: 34 Sworn: 25 Civilian: 9

## Computer Technology

MIS/Computer Expert: Lt. Larry Guglietta

**Department's Computer Expertise:** Very Good

**Records Management System:** IMC 4.4

**Number of Workstations: 12** 

Software on Workstations: Multi-system Software on LAN: Microsoft

Number of RILETS Terminals: 3 Livescan: Yes

Number of Cyberlinx Licenses: No Response Digital Mugshots: Yes

## Mobile Data Technology

Number of Vehicles in Fleet: 15 Marked: 10 Unmarked: 5

Number of Patrol Vehicles on Road at one time: 4

**Number of Mobile Data Terminals (MDTs):** 12

MDTs Have Improved Efficiency of Department: Yes

% Increase in Number of Inquiries: 50% % Increase in Arrests: 10%

% Increase in Officer Time on Road: 10% % Decrease in Avg. Traffic Stop Time: 60%

Wireless Hookup - Radio Frequency or Cellular: CDPD

Cellular Service Provider: Cingular Wireless

# Central Falls Police Department

#### Acting Chief Joseph P. Moran III

160 Illinois Street

Central Falls RI 02863

Phone: 727-7411 Fax: 727-7421

www.centralfallspolice.com

Number of Officers: 41 Sworn: 34 Civilian: 7

## Computer Technology

MIS/Computer Expert: Pamela Noel

**Department's Computer Expertise:** Very Good

**Records Management System:** IMC 4.4

**Number of Workstations: 32** 

Software on Workstations: Multi-system Software on LAN: Novell

Number of RILETS Terminals: 3 Livescan: Yes

Number of Cyberlinx Licenses: 0 Digital Mugshots: Yes

## Mobile Data Technology

Number of Vehicles in Fleet: 25 Marked: 19 Unmarked: 6

Number of Patrol Vehicles on Road at one time: 4

**Number of Mobile Data Terminals (MDTs):** 0

MDTs Have Improved Efficiency of Department: N/A

% Increase in Number of Inquiries: N/A % Increase in Arrests: N/A

% Increase in Officer Time on Road: N/A % Decrease in Avg. Traffic Stop Time: N/A

Wireless Hookup - Radio Frequency or Cellular: N/A

Cellular Service Provider: Verizon Wireless

# Charlestown Police Department

#### Chief Thomas J. Sharkey

4540 South County Trail

Charlestown RI 02813

Phone: 364-1229 Fax:

www.charlestownpolice.org

Number of Officers: 25 Sworn: 20 Civilian: 5

## Computer Technology

MIS/Computer Expert: Ptlm. Kevin Gallup

**Department's Computer Expertise:** Excellent

Records Management System: IMC

**Number of Workstations: 16** 

Software on Workstations: Mutil-system Software on LAN: Novell

Number of RILETS Terminals: 1 Livescan: No

Number of Cyberlinx Licenses: 4 Digital Mugshots: Yes

## Mobile Data Technology

Number of Vehicles in Fleet: 13 Marked: 7 Unmarked: 6

Number of Patrol Vehicles on Road at one time: 3

**Number of Mobile Data Terminals (MDTs):** 0

MDTs Have Improved Efficiency of Department: N/A

% Increase in Number of Inquiries: N/A % Increase in Arrests: N/A

% Increase in Officer Time on Road: N/A % Decrease in Avg. Traffic Stop Time: N/A

Wireless Hookup - Radio Frequency or Cellular: CDPD

Cellular Service Provider: No Response

# Coventry Police Department

#### Chief Brian O'Rourke

1075 Main Street

Coventry RI 02816

Phone: 822-9117 Fax: 826-3419

www.coventrypd.org

Number of Officers: 78 Sworn: 54 Civilian: 24

## Computer Technology

MIS/Computer Expert: Sgt. Charles Bourret

**Department's Computer Expertise:** Very Good

**Records Management System:** IMC 4.3

**Number of Workstations: 30** 

Software on Workstations: Windows 2000 Software on LAN: Microsoft

Number of RILETS Terminals: 5 Livescan: Yes

Number of Cyberlinx Licenses: 0 Digital Mugshots: Yes

## Mobile Data Technology

Number of Vehicles in Fleet: 38 Marked: 20 Unmarked: 18

Number of Patrol Vehicles on Road at one time: 5

**Number of Mobile Data Terminals (MDTs):** 10

MDTs Have Improved Efficiency of Department: Yes

% Increase in Number of Inquiries: 300% % Increase in Arrests: 0%

% Increase in Officer Time on Road: 50% % Decrease in Avg. Traffic Stop Time: 50%

Wireless Hookup - Radio Frequency or Cellular: RF

Cellular Service Provider: N/A

MDT RILETS Vendor: Cerulean

# Cranston Police Department

#### Col. Michael Chalek

275 Atwood Avenue

Cranston RI 02920

Phone: 942-2211 Fax: 946-4242

Number of Officers: 250 Sworn: 149 Civilian: 101

## Computer Technology

MIS/Computer Expert: Deanna Soares

**Department's Computer Expertise:** Good

**Records Management System:** New World AS 400

**Number of Workstations: 20** 

Software on Workstations: Windows 2000 Software on LAN: Microsoft

Number of RILETS Terminals: 5 Livescan: Yes

Number of Cyberlinx Licenses: 1 Digital Mugshots: Yes

## Mobile Data Technology

Number of Vehicles in Fleet: 111 Marked: 50 Unmarked: 61

Number of Patrol Vehicles on Road at one time: 8

**Number of Mobile Data Terminals (MDTs):** 0

MDTs Have Improved Efficiency of Department: N/A

% Increase in Number of Inquiries: N/A % Increase in Arrests: N/A

% Increase in Officer Time on Road: N/A % Decrease in Avg. Traffic Stop Time: N/A

Wireless Hookup - Radio Frequency or Cellular: N/A

Cellular Service Provider: N/A

# Cumberland Police Department

#### Chief Anthony J. Silva

1380 Diamond Hill Road

Cumberland RI 02864

Phone: 333-2500 Fax: 334-2049

www.cumberlandpolice.com

Number of Officers: 56 Sworn: 47 Civilian: 9

## Computer Technology

MIS/Computer Expert: Sgt. Paul E. Brown

**Department's Computer Expertise:** Very Good

**Records Management System:** IMC 4.4

**Number of Workstations: 22** 

Software on Workstations: Windows 2000 Software on LAN: Microsoft

Number of RILETS Terminals: 3 Livescan: Yes

Number of Cyberlinx Licenses: No Response Digital Mugshots: Yes

## Mobile Data Technology

Number of Vehicles in Fleet: 24 Marked: 15 Unmarked: 9

Number of Patrol Vehicles on Road at one time: 4

**Number of Mobile Data Terminals (MDTs):** 0

MDTs Have Improved Efficiency of Department: N/A

% Increase in Number of Inquiries: N/A % Increase in Arrests: N/A

% Increase in Officer Time on Road: N/A % Decrease in Avg. Traffic Stop Time: N/A

Wireless Hookup - Radio Frequency or Cellular: CDPD

Cellular Service Provider: Verizon Wireless

# East Greenwich Police Department

#### Col. David Desjarlais

111 Pierce Street

East Greenwich RI 02818

Phone: 886-8628 Fax: 886-8653

www.eastgreenwichri.com

Number of Officers: 42 Sworn: 33 Civilian: 9

## Computer Technology

MIS/Computer Expert: Holly Zenga

**Department's Computer Expertise:** Very Good

Records Management System: IMC

**Number of Workstations: 14** 

Software on Workstations: Windows 98 Software on LAN: Novell

Number of RILETS Terminals: 3 Livescan: No

Number of Cyberlinx Licenses: 0 Digital Mugshots: Yes

## Mobile Data Technology

Number of Vehicles in Fleet: 16 Marked: 10 Unmarked: 6

Number of Patrol Vehicles on Road at one time: 4

**Number of Mobile Data Terminals (MDTs):** 10

MDTs Have Improved Efficiency of Department: Yes

% Increase in Number of Inquiries: 55% % Increase in Arrests: 28%

% Increase in Officer Time on Road: 0% % Decrease in Avg. Traffic Stop Time: 25%

Wireless Hookup - Radio Frequency or Cellular: CDPD

Cellular Service Provider: Verizon Wireless

# East Providence Police Department

#### Chief Gary P. Dias

750 Waterman Avenue

East Providence RI 02914

Phone: 435-7650 Fax: 438-3849

www.eastprovidencepd.com

Number of Officers: 120 Sworn: 99 Civilian: 21

## Computer Technology

MIS/Computer Expert: Acting Capt. Stephen J. Enos

**Department's Computer Expertise:** Excellent

**Records Management System:** IMC 4.4

**Number of Workstations: 58** 

Software on Workstations: Windows 98 Software on LAN: Microsoft

Number of RILETS Terminals: 3 Livescan: Yes

Number of Cyberlinx Licenses: 2 Digital Mugshots: Yes

## Mobile Data Technology

Number of Vehicles in Fleet: 79 Marked: 36 Unmarked: 43

Number of Patrol Vehicles on Road at one time: 12

**Number of Mobile Data Terminals (MDTs):** 10

MDTs Have Improved Efficiency of Department: Yes

% Increase in Number of Inquiries: 50% % Increase in Arrests: 25%

% Increase in Officer Time on Road: 25% % Decrease in Avg. Traffic Stop Time: 25%

Wireless Hookup - Radio Frequency or Cellular: CDPD

Cellular Service Provider: Verizon Wireless

# Foster Police Department

#### Chief Donald E. Kettelle

128 Howard Hill Road

Foster RI 02825

Phone: 397-3317 Fax: 397-8731

Number of Officers: 15 Sworn: 7 Civilian: 8

## Computer Technology

MIS/Computer Expert: Sgt. Michael Gawel

**Department's Computer Expertise:** Very Good

**Records Management System:** IMC 4.4

**Number of Workstations: 4** 

Software on Workstations: Windows 98 Software on LAN: Novell

Number of RILETS Terminals: 3 Livescan: No

Number of Cyberlinx Licenses: 0 Digital Mugshots: Yes

## Mobile Data Technology

Number of Vehicles in Fleet: 7 Marked: 5 Unmarked: 2

Number of Patrol Vehicles on Road at one time: 2

**Number of Mobile Data Terminals (MDTs):** 0

MDTs Have Improved Efficiency of Department: N/A

% Increase in Number of Inquiries: N/A % Increase in Arrests: N/A

% Increase in Officer Time on Road: N/A % Decrease in Avg. Traffic Stop Time: N/A

Wireless Hookup - Radio Frequency or Cellular: N/A

Cellular Service Provider: N/A

# Glocester Police Department

#### Chief Jamie A. Hainsworth

162 Chopmist Hill Road

Glocester RI 02814

Phone: 568-2533 Fax: 568-3280

Number of Officers: 19 Sworn: 14 Civilian: 5

## Computer Technology

MIS/Computer Expert: William Pilkington

**Department's Computer Expertise:** Very Good

**Records Management System:** IMC 4.4

**Number of Workstations: 10** 

**Software on Workstations:** Windows 98 **Software on LAN:** No Response

Number of RILETS Terminals: No Response Livescan: No

Number of Cyberlinx Licenses: No Response Digital Mugshots: Yes

## Mobile Data Technology

Number of Vehicles in Fleet: 12 Marked: 10 Unmarked: 2

Number of Patrol Vehicles on Road at one time: 4

**Number of Mobile Data Terminals (MDTs):** 6

MDTs Have Improved Efficiency of Department: Yes

% Increase in Number of Inquiries: No Response % Increase in Arrests: No Response

% Increase in Officer Time on Road: No Response % Decrease in Avg. Traffic Stop Time: No Response

Wireless Hookup - Radio Frequency or Cellular: CDPD

Cellular Service Provider: Verizon Wireless

# Hopkinton Police Department

#### Chief John S. Scuncio

395A Woodville Road

Hopkinton RI 02833

Phone: 377-7751 Fax: 377-7755

www.HopkintonPolice.org

Number of Officers: 21 Sworn: 16 Civilian: 5

## Computer Technology

MIS/Computer Expert: Roger Greenall

**Department's Computer Expertise:** Good

**Records Management System:** IMC

**Number of Workstations: 8** 

Software on Workstations: Windows 2000 Software on LAN: Novell

Number of RILETS Terminals: 1 Livescan: Yes

Number of Cyberlinx Licenses: 1 Digital Mugshots: No

## Mobile Data Technology

Number of Vehicles in Fleet: 13 Marked: 1 Unmarked: 12

Number of Patrol Vehicles on Road at one time: 3

**Number of Mobile Data Terminals (MDTs):** 0

MDTs Have Improved Efficiency of Department: N/A

% Increase in Number of Inquiries: N/A % Increase in Arrests: N/A

% Increase in Officer Time on Road: N/A % Decrease in Avg. Traffic Stop Time: N/A

Wireless Hookup - Radio Frequency or Cellular: N/A

Cellular Service Provider: N/A

# Jamestown Police Department

#### Chief Thomas P. Tighe

250 Conanicus Avenue

Jamestown RI 02835

Phone: 423-1212 Fax: 423-3710

www.jamestownri.net

Number of Officers: 18 Sworn: 13 Civilian: 5

## Computer Technology

**MIS/Computer Expert:** 

Department's Computer Expertise: Good

**Records Management System:** IMC 4.4

**Number of Workstations: 12** 

Software on Workstations: Windows NT Software on LAN: Microsoft

Number of RILETS Terminals: 3 Livescan: No

Number of Cyberlinx Licenses: 4 Digital Mugshots: Yes

## Mobile Data Technology

Number of Vehicles in Fleet: 7 Marked: 5 Unmarked: 2

Number of Patrol Vehicles on Road at one time: 2

**Number of Mobile Data Terminals (MDTs):** 4

MDTs Have Improved Efficiency of Department: Yes

% Increase in Number of Inquiries: 50% % Increase in Arrests: 5%

Wireless Hookup - Radio Frequency or Cellular: CDPD

Cellular Service Provider: Verizon Wireless

# Johnston Police Department

#### Chief Richard S. Tamburini

1651 Atwood Avenue

Johnston RI 02919

Phone: 231-4210 Fax: 233-3314

www.johnstonpd.com

Number of Officers: 88 Sworn: 70 Civilian: 18

## Computer Technology

MIS/Computer Expert: Lori Anderson

**Department's Computer Expertise:** Excellent

Records Management System: IMC

**Number of Workstations: 36** 

Software on Workstations: Windows 98 Software on LAN: Microsoft

Number of RILETS Terminals: 21 Livescan: Yes

Number of Cyberlinx Licenses: No Response Digital Mugshots: Yes

## Mobile Data Technology

Number of Vehicles in Fleet: 43 Marked: 23 Unmarked: 20

**Number of Patrol Vehicles on Road at one time:** 7

**Number of Mobile Data Terminals (MDTs):** 10

MDTs Have Improved Efficiency of Department: Yes

% Increase in Number of Inquiries: 50% % Increase in Arrests: 10%

% Increase in Officer Time on Road: 50% % Decrease in Avg. Traffic Stop Time: 35%

Wireless Hookup - Radio Frequency or Cellular: CDPD

Cellular Service Provider: Verizon Wireless

# Lincoln Police Department

#### **Chief Robert Kells**

100 Old River Road

Lincoln RI 02865

Phone: 333-1111 Fax: 334-4244

www.lincolnpolice.com

Number of Officers: 42 Sworn: 34 Civilian: 8

## Computer Technology

MIS/Computer Expert: Lt. Raymond Bousquet

Department's Computer Expertise: Good

**Records Management System:** PAMET V 2.8

**Number of Workstations: 16** 

Software on Workstations: Multi-system Software on LAN: Microsoft

Number of RILETS Terminals: 4 Livescan: Yes

Number of Cyberlinx Licenses: No Response Digital Mugshots: No

## Mobile Data Technology

Number of Vehicles in Fleet: 19 Marked: 12 Unmarked: 7

Number of Patrol Vehicles on Road at one time: 4

**Number of Mobile Data Terminals (MDTs):** 6

MDTs Have Improved Efficiency of Department: Yes

% Increase in Number of Inquiries: 25-30% % Increase in Arrests: 20%

% Increase in Officer Time on Road: 25% % Decrease in Avg. Traffic Stop Time: 0%

Wireless Hookup - Radio Frequency or Cellular: CDPD

Cellular Service Provider: Verizon Wireless

# Little Compton Police Department

#### **Chief Ronald Coffey**

60 Simmons Road

Little Compton RI 02837

Phone: 635-2311 Fax: 635-8782

Number of Officers: 20 Sworn: 14 Civilian: 6

## Computer Technology

MIS/Computer Expert: Lt. Sidney Wordell

**Department's Computer Expertise:** Very Good

**Records Management System:** IMC

**Number of Workstations: 13** 

Software on Workstations: Multi-system Software on LAN: No Response

Number of RILETS Terminals: 1 Livescan: No

Number of Cyberlinx Licenses: 0 Digital Mugshots: Yes

## Mobile Data Technology

Number of Vehicles in Fleet: 7 Marked: 4 Unmarked: 3

Number of Patrol Vehicles on Road at one time: 2

**Number of Mobile Data Terminals (MDTs):** 0

MDTs Have Improved Efficiency of Department: N/A

% Increase in Number of Inquiries: N/A % Increase in Arrests: N/A

% Increase in Officer Time on Road: N/A % Decrease in Avg. Traffic Stop Time: N/A

Wireless Hookup - Radio Frequency or Cellular: N/A

Cellular Service Provider: N/A

# Middletown Police Department

#### Col. William J. Burns

9 Berkeley Avenue

Middletown RI 02840

Phone: 846-1144 Fax: 846-0175

Number of Officers: 43 Sworn: 38 Civilian: 5

## Computer Technology

**MIS/Computer Expert:** 

**Department's Computer Expertise:** Good

**Records Management System:** IMC 4.4

Number of Workstations: 14

**Software on Workstations:** Windows 95 **Software on LAN:** Novell

Number of RILETS Terminals: 3 Livescan: Yes

Number of Cyberlinx Licenses: 0 Digital Mugshots: Yes

## Mobile Data Technology

Number of Vehicles in Fleet: 17 Marked: 11 Unmarked: 6

Number of Patrol Vehicles on Road at one time: 4

**Number of Mobile Data Terminals (MDTs):** 4

MDTs Have Improved Efficiency of Department: Unknown

% Increase in Number of Inquiries: N/A % Increase in Arrests: N/A

% Increase in Officer Time on Road: N/A % Decrease in Avg. Traffic Stop Time: N/A

Wireless Hookup - Radio Frequency or Cellular: CDPD

Cellular Service Provider: No Response

# Narragansett Police Department

#### Chief J. David Smith

40 Caswell Street

Narragansett RI 02882

Phone: 789-1091 Fax: 783-6201

Number of Officers: 51 Sworn: 38 Civilian: 13

## Computer Technology

MIS/Computer Expert: Anthony Rotelli

**Department's Computer Expertise:** Excellent

Records Management System: IMC

**Number of Workstations: 36** 

Software on Workstations: Multi-system Software on LAN: Microsoft

Number of RILETS Terminals: 5 Livescan: Yes

Number of Cyberlinx Licenses: 0 Digital Mugshots: Yes

## Mobile Data Technology

Number of Vehicles in Fleet: 21 Marked: 14 Unmarked: 7

Number of Patrol Vehicles on Road at one time: 5

**Number of Mobile Data Terminals (MDTs):** 15

MDTs Have Improved Efficiency of Department: Yes

% Increase in Number of Inquiries: No Response % Increase in Arrests: No Response

% Increase in Officer Time on Road: No Response % Decrease in Avg. Traffic Stop Time: No Response

Wireless Hookup - Radio Frequency or Cellular: RF

Cellular Service Provider: Verizon Wireless

MDT RILETS Vendor: Cerulean

# New Shoreham Police Department

#### Chief William A. McCombe

PO Box 307

Block Island RI 02807

Phone: 466-3220 Fax: 466-3228

Number of Officers: 11 Sworn: 4 Civilian: 7

## Computer Technology

MIS/Computer Expert: Chief William A. McCombe

Department's Computer Expertise: Good

Records Management System: CARS

**Number of Workstations: 4** 

Software on Workstations: Windows 2000 Software on LAN: Microsoft

Number of RILETS Terminals: 1 Livescan: No

Number of Cyberlinx Licenses: 1 Digital Mugshots: Yes

## Mobile Data Technology

Number of Vehicles in Fleet: 4 Marked: 3 Unmarked:

Number of Patrol Vehicles on Road at one time: 2

**Number of Mobile Data Terminals (MDTs):** 0

MDTs Have Improved Efficiency of Department: N/A

% Increase in Number of Inquiries: N/A % Increase in Arrests: N/A

% Increase in Officer Time on Road: N/A % Decrease in Avg. Traffic Stop Time: N/A

Wireless Hookup - Radio Frequency or Cellular: N/A

Cellular Service Provider: N/A

# Newport Police Department

#### **Chief Charles Golden**

120 Broadway

Newport RI 02840

Phone: 847-1282 Fax: 849-0214

www.cityofnewport.com

Number of Officers: 110 Sworn: 87 Civilian: 23

## Computer Technology

MIS/Computer Expert: Bill Pendergast

**Department's Computer Expertise:** Good

Records Management System: IMC

**Number of Workstations: 50** 

Software on Workstations: Windows 98 Software on LAN: Microsoft

Number of RILETS Terminals: 5 Livescan: Yes

Number of Cyberlinx Licenses: 0 Digital Mugshots: Yes

## Mobile Data Technology

Number of Vehicles in Fleet: 30 Marked: 18 Unmarked: 12

Number of Patrol Vehicles on Road at one time: 7

**Number of Mobile Data Terminals (MDTs):** 19

MDTs Have Improved Efficiency of Department: Yes

% Increase in Number of Inquiries: 0% % Increase in Arrests: 0%

Wireless Hookup - Radio Frequency or Cellular: RF

Cellular Service Provider: N/A

# North Kingstown Police Department

#### Chief Steven B. Fage

8166 Post Road

North Kingstown RI 02852

Phone: 294-3316 x Fax: 294-6830

www.northkingstown.org

Number of Officers: 99 Sworn: 51 Civilian: 48

## Computer Technology

MIS/Computer Expert: Ptl. Off. Lawrence Daglieri

**Department's Computer Expertise:** Good

**Records Management System:** CARS 4.62

**Number of Workstations: 35** 

Software on Workstations: Mutli-system Software on LAN: Microsoft

Number of RILETS Terminals: 2 Livescan: Yes

Number of Cyberlinx Licenses: 1 Digital Mugshots: Yes

## Mobile Data Technology

Number of Vehicles in Fleet: 20 Marked: 11 Unmarked: 9

**Number of Patrol Vehicles on Road at one time:** 5

**Number of Mobile Data Terminals (MDTs):** 10

MDTs Have Improved Efficiency of Department: Yes

% Increase in Number of Inquiries: 50% % Increase in Arrests: 10%

% Increase in Officer Time on Road: 40% % Decrease in Avg. Traffic Stop Time: 10%

Wireless Hookup - Radio Frequency or Cellular: CDPD

Cellular Service Provider: Verizon Wireless

# North Providence Police Department

#### Col. Ernest Spaziano

1967 Mineral Spring Avenue

North Providence RI 02904 Phone: 231-4533 Fax: 233-1404

Number of Officers: 95 Sworn: 71 Civilian: 24

## Computer Technology

MIS/Computer Expert: Capt. Edward Santoro

**Department's Computer Expertise:** Very Good

**Records Management System:** IMC 4.4

**Number of Workstations: 35** 

Software on Workstations: Multi-system Software on LAN: Microsoft

Number of RILETS Terminals: 3 Livescan: Yes

Number of Cyberlinx Licenses: 3 Digital Mugshots: No Response

## Mobile Data Technology

Number of Vehicles in Fleet: 34 Marked: 25 Unmarked: 9

Number of Patrol Vehicles on Road at one time: 7

**Number of Mobile Data Terminals (MDTs):** 18

MDTs Have Improved Efficiency of Department: Yes

% Increase in Number of Inquiries: 0% % Increase in Arrests: 0%

% Increase in Officer Time on Road: 0% % Decrease in Avg. Traffic Stop Time: 80%

Wireless Hookup - Radio Frequency or Cellular: CDPD

Cellular Service Provider: Verizon Wireless

# North Smithfield Police Department

#### Chief Steven E. Reynolds

575 Smithfield Road

North Smithfield RI 02896

Phone: 762-1212 Fax: 766-9412

Number of Officers: 28 Sworn: 21 Civilian: 7

## Computer Technology

MIS/Computer Expert: Lt. Kevin M. Gouveia

Department's Computer Expertise: Fair

**Records Management System:** IMC 4.4

**Number of Workstations: 13** 

Software on Workstations: Windows 2000 Software on LAN: Microsoft

Number of RILETS Terminals: 2 Livescan: No

Number of Cyberlinx Licenses: 0 Digital Mugshots: Yes

## Mobile Data Technology

Number of Vehicles in Fleet: 13 Marked: 8 Unmarked: 5

Number of Patrol Vehicles on Road at one time: 2

**Number of Mobile Data Terminals (MDTs):** 3

MDTs Have Improved Efficiency of Department: Yes

% Increase in Number of Inquiries: 50% % Increase in Arrests: 10%

% Increase in Officer Time on Road: 10% % Decrease in Avg. Traffic Stop Time: 15%

Wireless Hookup - Radio Frequency or Cellular: CDPD

Cellular Service Provider: Cingular Wireless

# Pawtucket Police Department

#### Chief George L. Kelley

121 Roosevelt Avenue

Pawtucket RI 02862

Phone: 727-9100 Fax: 727-9131

Number of Officers: 203 Sworn: 153 Civilian: 50

## Computer Technology

MIS/Computer Expert: Edward Warzycha

**Department's Computer Expertise:** Very Good

**Records Management System:** IMC

**Number of Workstations: 125** 

Software on Workstations: Windows 2000 Software on LAN: Microsoft

Number of RILETS Terminals: 5 Livescan: Yes

Number of Cyberlinx Licenses: 0 Digital Mugshots: Yes

## Mobile Data Technology

Number of Vehicles in Fleet: 101 Marked: 54 Unmarked: 47

Number of Patrol Vehicles on Road at one time: 10

**Number of Mobile Data Terminals (MDTs):** 38

MDTs Have Improved Efficiency of Department: Yes

% Increase in Number of Inquiries: 35% % Increase in Arrests: 10%

% Increase in Officer Time on Road: 25% % Decrease in Avg. Traffic Stop Time: 10%

Wireless Hookup - Radio Frequency or Cellular: CDPD

Cellular Service Provider: Verizon Wireless

# Portsmouth Police Department

#### Chief Dennis C. Seale

2270 East Main Road, PO Box 767

Portsmouth RI )2871-0767

Phone: 683-0300 Fax: 683-2020

Number of Officers: 34 Sworn: 32 Civilian: 2

## Computer Technology

MIS/Computer Expert: Lt. Paul V. Valente

**Department's Computer Expertise:** Excellent

**Records Management System:** IMC 4.4

**Number of Workstations: 17** 

Software on Workstations: Multi-system Software on LAN: No Response

Number of RILETS Terminals: 5 Livescan: Yes

Number of Cyberlinx Licenses: 3 Digital Mugshots: Yes

## Mobile Data Technology

Number of Vehicles in Fleet: 22 Marked: 12 Unmarked: 10

Number of Patrol Vehicles on Road at one time: 3

**Number of Mobile Data Terminals (MDTs):** 5

MDTs Have Improved Efficiency of Department: Yes

% Increase in Number of Inquiries: 200% % Increase in Arrests: 100%

Wireless Hookup - Radio Frequency or Cellular: CDPD

Cellular Service Provider: Cingular Wireless

# Providence Police Department

#### Colonel Guido Laorenza

325 Washington Street

Providence RI 02903

Phone: 272-3121 Fax: 243-6464

www.providencepolice.com

Number of Officers: 569 Sworn: 498 Civilian: 71

## Computer Technology

MIS/Computer Expert: Sgt. Dennis Lambert

**Department's Computer Expertise:** Very Good

**Records Management System:** HTE 6.0

**Number of Workstations: 200** 

Software on Workstations: Windows 2000 Software on LAN: No Response

Number of RILETS Terminals: 15 Livescan: Yes

Number of Cyberlinx Licenses: 0 Digital Mugshots: Yes

## Mobile Data Technology

Number of Vehicles in Fleet: 274 Marked: 154 Unmarked: 120

Number of Patrol Vehicles on Road at one time: 33

Number of Mobile Data Terminals (MDTs): 91

 $\label{eq:mdts} \textbf{MDTs Have Improved Efficiency of Department:} \ \ Yes$ 

% Increase in Number of Inquiries: Unknown % Increase in Arrests: Unknown

% Increase in Officer Time on Road: Unknown % Decrease in Avg. Traffic Stop Time: Unknown

Wireless Hookup - Radio Frequency or Cellular: CDPD

Cellular Service Provider: Cingular Wireless

MDT RILETS Vendor: SCA/Motorola

## Rhode Island State Police

#### **Colonel Steven Pare**

311 Danielson Pike

North Scituate RI 02857

Phone: 444-1001 Fax: 444-1105

www.risp.state.ri.us

Number of Officers: 254 Sworn: 209 Civilian: 45

## Computer Technology

MIS/Computer Expert: James Shea

**Department's Computer Expertise:** Excellent

**Records Management System:** IMC 4.3/4.4

Number of Workstations: 200

Software on Workstations: Windows 2000 Software on LAN: Multi-system

Number of RILETS Terminals: 25 Livescan: Yes

Number of Cyberlinx Licenses: 0 Digital Mugshots: Yes

## Mobile Data Technology

Number of Vehicles in Fleet: 238 Marked: 138 Unmarked: 100

Number of Patrol Vehicles on Road at one time: 50

**Number of Mobile Data Terminals (MDTs):** 135

 $\label{eq:mdts} \textbf{MDTs Have Improved Efficiency of Department:} \ \ Yes$ 

% Increase in Number of Inquiries: No Response % Increase in Arrests: No Response

% Increase in Officer Time on Road: No Response % Decrease in Avg. Traffic Stop Time: No Response

Wireless Hookup - Radio Frequency or Cellular: CDPD

Cellular Service Provider: Verizon Wireless

# Richmond Police Department

### **Chief Raymond Driscoll**

51 Buttonwood Road, PO Box 203

Wyoming RI 02898

Phone: 539-8289 Fax: 539-8293

www.richmondpd.org

Number of Officers: 15 Sworn: 11 Civilian: 4

### Computer Technology

MIS/Computer Expert: Sgt. C. Sean Butler

**Department's Computer Expertise:** Good

**Records Management System:** Commercial Data Base Alpha 5

**Number of Workstations:** 7

Software on Workstations: Windows 98 Software on LAN: Microsoft

Number of RILETS Terminals: 2 Livescan: No

Number of Cyberlinx Licenses: 0 Digital Mugshots: Yes

## Mobile Data Technology

Number of Vehicles in Fleet: 8 Marked: 7 Unmarked:

Number of Patrol Vehicles on Road at one time: 2

**Number of Mobile Data Terminals (MDTs):** 0

MDTs Have Improved Efficiency of Department: N/A

% Increase in Number of Inquiries: N/A % Increase in Arrests: N/A

% Increase in Officer Time on Road: N/A % Decrease in Avg. Traffic Stop Time: N/A

Wireless Hookup - Radio Frequency or Cellular: N/A

Cellular Service Provider: N/A

MDT RILETS Vendor: N/A

## Scituate Police Department

### Col. William F. Mack

116 Main Street

Hope RI 02831

Phone: 821-5900 Fax: 821-7162

www.scituateri.org

Number of Officers: 24 Sworn: 18 Civilian: 6

## Computer Technology

MIS/Computer Expert: Kenneth Gaffney

**Department's Computer Expertise:** Very Good

**Records Management System:** IMC 4.4

**Number of Workstations: 10** 

Software on Workstations: Windows 98 SE Software on LAN: Novell

Number of RILETS Terminals: 2 Livescan: No

Number of Cyberlinx Licenses: 0 Digital Mugshots: Yes

### Mobile Data Technology

Number of Vehicles in Fleet: 14 Marked: 11 Unmarked: 3

Number of Patrol Vehicles on Road at one time: 3

**Number of Mobile Data Terminals (MDTs):** 7

MDTs Have Improved Efficiency of Department: Yes

% Increase in Number of Inquiries: 10% % Increase in Arrests: 5%

% Increase in Officer Time on Road: 10% % Decrease in Avg. Traffic Stop Time: 15%

Wireless Hookup - Radio Frequency or Cellular: CDPD

Cellular Service Provider: Verizon Wireless

# Smithfield Police Department

### Chief William A. McGarry

215 Pleasant View Avenue

Smithfield RI 02917

Phone: 231-2500 e Fax: 233-1018

www.smithfieldri.com

Number of Officers: 52 Sworn: 39 Civilian: 13

### Computer Technology

MIS/Computer Expert: William A. Pilkington

**Department's Computer Expertise:** Excellent

**Records Management System:** IMC 4.4

**Number of Workstations: 22** 

Software on Workstations: Windows 98 Software on LAN: Novell

Number of RILETS Terminals: 3 Livescan: Yes

Number of Cyberlinx Licenses: 11 Digital Mugshots: Yes

## Mobile Data Technology

Number of Vehicles in Fleet: 33 Marked: 23 Unmarked: 10

Number of Patrol Vehicles on Road at one time: 5

**Number of Mobile Data Terminals (MDTs):** 16

MDTs Have Improved Efficiency of Department: No Response

% Increase in Number of Inquiries: No Response % Increase in Arrests: No Response

% Increase in Officer Time on Road: No Response
% Decrease in Avg. Traffic Stop Time: No Response

Wireless Hookup - Radio Frequency or Cellular: CDPD

Cellular Service Provider: Verizon Wireless

# South Kingstown Police Department

### **Chief Vincent Vespia**

1790 Kingstown Road

Wakefield RI 02879

Phone: 783-3321 Fax: 783-8139

Number of Officers: 74 Sworn: 55 Civilian: 19

## Computer Technology

MIS/Computer Expert: James McGill

**Department's Computer Expertise:** Excellent

**Records Management System:** IMC 4.4

**Number of Workstations: 40** 

Software on Workstations: Windows NT Software on LAN: Microsoft

Number of RILETS Terminals: 5 Livescan: Yes

Number of Cyberlinx Licenses: 0 Digital Mugshots: Yes

## Mobile Data Technology

Number of Vehicles in Fleet: 25 Marked: 16 Unmarked: 9

Number of Patrol Vehicles on Road at one time: 6

**Number of Mobile Data Terminals (MDTs):** 15

MDTs Have Improved Efficiency of Department: Yes

% Increase in Number of Inquiries: 60% % Increase in Arrests: 15%

% Increase in Officer Time on Road: 30% % Decrease in Avg. Traffic Stop Time: 40%

Wireless Hookup - Radio Frequency or Cellular: CDPD

Cellular Service Provider: Verizon Wireless

MDT RILETS Vendor: Cerulean

## **Tiverton Police Department**

### **Chief George Arruda**

20 Industrial Way

Tiverton RI 02878

Phone: 624-9611 Fax: 624-1750

Number of Officers: 34 Sworn: 26 Civilian: 8

### Computer Technology

MIS/Computer Expert: Thomas Wood

**Department's Computer Expertise:** Good

**Records Management System:** IMC 4.4

**Number of Workstations: 15** 

Software on Workstations: Multi-system Software on LAN: Microsoft

Number of RILETS Terminals: 3 Livescan: No

Number of Cyberlinx Licenses: No Response Digital Mugshots: Yes

## Mobile Data Technology

Number of Vehicles in Fleet: 13 Marked: 8 Unmarked: 5

Number of Patrol Vehicles on Road at one time: 4

**Number of Mobile Data Terminals (MDTs):** 7

MDTs Have Improved Efficiency of Department: To early to assess

% Increase in Number of Inquiries: Unknown % Increase in Arrests: Unknown

% Increase in Officer Time on Road: Unknown % Decrease in Avg. Traffic Stop Time: Unknown

Wireless Hookup - Radio Frequency or Cellular: CDPD

Cellular Service Provider: Verizon Wireless

# Warren Police Department

### Chief Thomas D. Gordon

1 Joyce Street

Warren RI 02885

Phone: 245-1311 Fax: 245-8220

Number of Officers: 28 Sworn: 22 Civilian: 6

## Computer Technology

MIS/Computer Expert: Sgt. Roland Brule

**Department's Computer Expertise:** Good

**Records Management System:** IMC 4.3

**Number of Workstations: 12** 

Software on Workstations: Windows NT Software on LAN: No Response

Number of RILETS Terminals: 3 Livescan: No

Number of Cyberlinx Licenses: No Response Digital Mugshots: Yes

## Mobile Data Technology

Number of Vehicles in Fleet: 13 Marked: 9 Unmarked: 4

Number of Patrol Vehicles on Road at one time: 3

**Number of Mobile Data Terminals (MDTs):** 4

MDTs Have Improved Efficiency of Department: Yes

% Increase in Number of Inquiries: 20% % Increase in Arrests: 10%

% Increase in Officer Time on Road: 10% % Decrease in Avg. Traffic Stop Time: 10%

Wireless Hookup - Radio Frequency or Cellular: CDPD

Cellular Service Provider: Verizon Wireless

# Warwick Police Department

### Col. Stephen McCartney

99 Veterans Memorial Drive

Warwick RI 02886

Phone: 468-4224 Fax: 468-4227

www.warwickpd.org

Number of Officers: 230 Sworn: 174 Civilian: 56

### Computer Technology

MIS/Computer Expert: Donald Puglia

**Department's Computer Expertise:** Very Good

**Records Management System:** IMC 4.4

**Number of Workstations: 75** 

Software on Workstations: Windows NT Software on LAN: No Response

Number of RILETS Terminals: 4 Livescan: Yes

Number of Cyberlinx Licenses: No Response Digital Mugshots: yes

## Mobile Data Technology

Number of Vehicles in Fleet: 90 Marked: 60 Unmarked: 30

Number of Patrol Vehicles on Road at one time: No R

**Number of Mobile Data Terminals (MDTs):** 49

 $\label{eq:mdts} \textbf{MDTs Have Improved Efficiency of Department:} \ \ Yes$ 

% Increase in Number of Inquiries: Unknown % Increase in Arrests: Unknown

% Increase in Officer Time on Road: Unknown % Decrease in Avg. Traffic Stop Time: Unknown

Wireless Hookup - Radio Frequency or Cellular: CDPD

Cellular Service Provider: Verizon Wireless

# West Greenwich Police Department

### Chief Gary F. Malikowski

280 Victory Highway

West Greenwich RI 02817

Phone: 397-7191 Fax: 397-6890

Number of Officers: 16 Sworn: 10 Civilian: 6

### Computer Technology

MIS/Computer Expert: Ptlm. Thomas E. Walsh

Department's Computer Expertise: Good

**Records Management System:** IMC 4.4

**Number of Workstations: 8** 

Software on Workstations: Multi-system Software on LAN: Microsoft

Number of RILETS Terminals: 3 Livescan: No

Number of Cyberlinx Licenses: 0 Digital Mugshots: Yes

## Mobile Data Technology

Number of Vehicles in Fleet: 10 Marked: 7 Unmarked: 3

Number of Patrol Vehicles on Road at one time: 3

**Number of Mobile Data Terminals (MDTs):** 4

MDTs Have Improved Efficiency of Department: Yes

% Increase in Number of Inquiries: 100% % Increase in Arrests: 100%

% Increase in Officer Time on Road: 75% % Decrease in Avg. Traffic Stop Time: 25%

Wireless Hookup - Radio Frequency or Cellular: CDPD

Cellular Service Provider: Verizon Wireless

# West Warwick Police Department

### Chief Peter T. Brousseau

1162 Main Street

West Warwick RI 02893

Phone: 827-9234 Fax: 822-9267

www.westwarwickri.org

Number of Officers: 70 Sworn: 57 Civilian: 13

### Computer Technology

MIS/Computer Expert: William Crawford

**Department's Computer Expertise:** Very Good

**Records Management System:** IMC 4.4

**Number of Workstations: 23** 

Software on Workstations: Multi-system Software on LAN: Microsoft

Number of RILETS Terminals: 3 Livescan: Yes

Number of Cyberlinx Licenses: 1 Digital Mugshots: Yes

## Mobile Data Technology

Number of Vehicles in Fleet: 35 Marked: 13 Unmarked: 22

Number of Patrol Vehicles on Road at one time: 4

**Number of Mobile Data Terminals (MDTs):** 10

MDTs Have Improved Efficiency of Department: Yes

% Increase in Number of Inquiries: 50% % Increase in Arrests: N/A

% Increase in Officer Time on Road: N/A % Decrease in Avg. Traffic Stop Time: 25%

Wireless Hookup - Radio Frequency or Cellular: CDPD

Cellular Service Provider: Cingular Wireless

# Westerly Police Department

### Chief Stephen N. Baker

5 Union Street

Westerly RI 02891

Phone: 348-6101 Fax: 348-8080

Number of Officers: 57 Sworn: 47 Civilian: 10

## Computer Technology

MIS/Computer Expert: Ptlm. Phillip Williams

**Department's Computer Expertise:** Excellent

Records Management System: IMC

**Number of Workstations: 30** 

Software on Workstations: Windows 2000 Software on LAN: Microsoft

Number of RILETS Terminals: 3 Livescan: Yes

Number of Cyberlinx Licenses: 30 Digital Mugshots: Yes

## Mobile Data Technology

Number of Vehicles in Fleet: 38 Marked: 20 Unmarked: 18

Number of Patrol Vehicles on Road at one time: 5

**Number of Mobile Data Terminals (MDTs):** 20

MDTs Have Improved Efficiency of Department: Yes

% Increase in Number of Inquiries: 100% % Increase in Arrests: 50%

% Increase in Officer Time on Road: 30% % Decrease in Avg. Traffic Stop Time: 30%

Wireless Hookup - Radio Frequency or Cellular: CDPD

Cellular Service Provider: Verizon Wireless

MDT RILETS Vendor: Cerulean

# Woonsocket Police Department

### Chief Herve B. Landreville

242 Clinton Street

Woonsocket RI 02895

Phone: 766-1212 Fax:

www.woonsocketpolice.com

Number of Officers: 119 Sworn: 101 Civilian: 18

### Computer Technology

MIS/Computer Expert: Ptlm. David Berard

**Department's Computer Expertise:** Very Good

**Records Management System:** IMC

**Number of Workstations: 39** 

Software on Workstations: Multi-system Software on LAN: Microsoft

Number of RILETS Terminals: 5 Livescan: Yes

Number of Cyberlinx Licenses: 0 Digital Mugshots: Yes

## Mobile Data Technology

Number of Vehicles in Fleet: 40 Marked: 20 Unmarked: 20

Number of Patrol Vehicles on Road at one time: 6

**Number of Mobile Data Terminals (MDTs):** 8

MDTs Have Improved Efficiency of Department: Yes

% Increase in Number of Inquiries: 60% % Increase in Arrests: 10%

% Increase in Officer Time on Road: 20% % Decrease in Avg. Traffic Stop Time: 20%

Wireless Hookup - Radio Frequency or Cellular: CDPD

Cellular Service Provider: Verizon Wireless

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